

**REF : KFIN/RIS/VRL/2020**

**Date : 04.01.2021**

**THROUGH BLUE DART COURIER**

**Mr. Aniruddha Phadnavis  
Company Secretary and Compliance Officer  
VRL Logistics Limited  
Giriraj Annexe, Circuit House Road,  
Hubballi- 580 029 (Karnataka State)**

**Mobile No. 07406329444**

**Dear Sir/Madam,**

We are enclosing herewith the following Investor Grievance Report for the period 01/10/2020 to 31/12/2020.

Kindly acknowledge receipt

Thanking you,

Yours faithfully,  
For KFIN TECHNOLOGIES PRIVATE LIMITED

  
N Shyam Kumar  
Manager

Encl : as above

**KFin Technologies Private Limited**

(Formerly known as "Karvy Fintech Private Limited")

**Registered & Corporate Office**

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.

Ph : +91 40 6716 2222, 7961 1000 | <https://www.kfintech.com> | CIN : U72400TG2017PTC117649

		Date: 06.01.2021			
VRL Logistics Limited					
Complaints/Requests Received, Processed from 01.10.2020 to 31.12.2020					
Sr. No.	Particulars	Opening	Received	Disposed	Pending
1	Status of the Applications lodged for the Public Issued (s)	0		1	1 NIL
2	Clarification regarding allotment/application in public issue	0	0	0	0 NIL
3	Reason for rejection (Non Allotment)	0	0	0	0 NIL
4	Non Receipt of Refund Order	0	1	1	1 NIL
5	Non Receipt of Electronic Credits	0	0	0	0 NIL
6	Correction of Refund Orders (Name)	0	0	0	0 NIL
7	Correction/Change of Bank Mandate	0	0	0	0 NIL
8	Receipt of IB for issue of Duplicate Refund Order	0	0	0	0 NIL
9	Change/Correction of Name	0	0	0	0 NIL
10	Query Regarding Payment of Dividend Warrant	0	0	0	0 NIL
11	DDs in lieu of Stale Dividend Warrant	0	0	0	0 NIL
12	Receipt of Dividend Warrants for Revalidation	0	1	1	1 NIL
13	Receipt of IB for issue of Duplicate Dividend Warrant	0	0	0	0 NIL
14	Non receipt of Dividend Warrant	0	10	10	10 NIL
15	Change of Address	0	0	0	0 NIL
16	Postal Return Documents	0	0	0	0 NIL
17	Receipt of Refund Order for Revalidation	0	0	0	0 NIL
18	Non receipt of Annual Report	0	0	0	0 NIL
19	Request for ECS facility ( Electronic Clearance Services)	0	0	0	0 NIL
	Total		13	13	
for KFin Technologies Private Limited					
N Shyam Kumar					
Manager					

